



Quotation

Date: 8-Feb-23 **Quote No.:** 25211
Agency: Consolidated Travel **Phone:** 03 9251 5054
Contact: Lauren Keilar **Email:** ctgroups@consolidated.travel
Group Name:
Number Of Pax:
Class Of Service: Economy Class

Validity of quotation: 15-Feb-23

Terms and Conditions – Group Fare

Definition of a group:

10 or more passengers travelling together on the same flight – for at least one ANA flight of the itinerary. If the group falls below the minimum number of passengers required, ANA will advise if an individual booking is required. No FOC tickets are provided.

Quotation:

Group Fares on ANA ex Australia are quoted in AUD per passenger. For non-AUD Group Fares, the AUD amount will be confirmed upon issuance of the final invoice by ANA. Any subsequent changes requested to any part of the confirmed flight itinerary will require reassessment of the group fare, fuel surcharge and taxes. A request to increase the number of passengers in a group will require the creation of a new associated PNR and assessment of the group fare for the additional passengers required.

Discount:

No child discounts apply. The infant group fare level is 10% of the applicable adult group fare when not occupying a seat.

Fuel Surcharge:

Fuel surcharge is included in the group airfare. Applicable fuel surcharge will be shown separately on the tickets.

Taxes/Fees:

Taxes are quoted in AUD in addition to the group fare per passenger and are correct in accordance with the applicable BSR at the time of the quotation. Taxes will be confirmed upon issuance of the final invoice by ANA.

Reservations/Ticketing:

Reservations must be made directly with ANA in Australia. All group tickets will be issued by ANA. Tickets must be issued no later than 35 days prior to departure. If tickets are required sooner, a minimum of 5 business days' notice is required.

Deposit:

A Non-Refundable deposit of AUD100 per Economy passenger and AUD200 per Premium Economy/Business passenger, is required within 14 days after booking confirmation or 45 days prior to departure whichever occurs first. For bookings made less than 45 days before departure, full payment is required within 72 hours after the booking confirmation.

If 20% or less of the group is cancelled at the final payment deadline, 100% of the deposit amount can be used towards final payment for remaining group. However if more than 20% is cancelled at the final payment deadline, the deposit amount for any cancelled passengers will be forfeited.

When 100% of the group is cancelled prior to final payment deadline, 100% of the deposit amount will be forfeited.

Form of payment: Direct deposit only

Final Payment:

The final payment is required 45 days prior to departure – fuel surcharge and taxes will be recalculated at this time.

Form of payment: Direct deposit only

Passenger Names:

Names are due no later than 35 days prior to departure. Please ensure names advised are as per passport and include first name + last/family name.

Names can be changed without penalty anytime until ticketing (35 days prior to departure).

Name correction (spelling error):

Name correction is free of charge before ticketing. After ticketing, name correction as per ANA policy and AUD60 fee applies per ticket.

Name Changes (passenger replacement):

Name changes are free of charge before ticketing. After ticketing, name changes are permitted with a fee of AUD200 per person each transaction.

Changes (Date/Rerouting):

Change is permitted, the new Group Fare needs to be reassessed subject to the seat availability. No change fee applies before ticketing. After ticketing, a fee of AUD200 applies per person each transaction.

Cancellations/Refund:

Deposit is Non-Refundable prior to final payment deadline (45 days prior to departure), and cancellation fee of 40% of Group Fare will be levied after final payment deadline and prior to departure. Voluntary refund is not applicable after departure.

Special Service Request:

Any special service requests must be advised at least 2 weeks prior to departure. If special service requests are received within 2 weeks of departure, the airline will do all possible to confirm the request. However they cannot be guaranteed. The seats assignment may be available upon ticket issuance.

ANA Mileage Club (Frequent Flyer Memberships):

Any passengers with frequent flyer membership should provide details at the latest 2 weeks prior to departure. It is recommended passengers be advised to retain a copy of their electronic ticket and boarding passes in instances where manual registration of points is required after travel.