# SUNNY TRAIL INC. CHARTER BUS SERVICE CONTRACT

#### **Charter Number:**

#### Date Booked:

### **Charter Bus Company**

### **Customer**

Sunny Trail Inc. 487 Spotswood Gravel Hill Rd. Monroe, NJ 08831 Tel: 732-754-4566 Fax: 732-595-9088 Email: sunnytrailinc@gmail.com Showtime Basketball Attn: Zoe Cant Tel: 773-828-1154 Email: <u>zoe@showtimebasketball.com.au</u>

## Service Details

## **Terms and Conditions**

- Payment Method Zelle, ACH, Check, Wire (\$25 fee) or Credit Card (4% fee) 20% deposit is due at booking 80% balance is due two weeks prior to the trip
- <u>Cancellation Fee</u> Cancellation within one week: 100% Cancellation within two weeks and more than one week: 50% Cancellation within three weeks and more than two weeks: 20% Cancellation with three weeks advance notice: Free
- 3. <u>Overtime</u> \$80 per HALF hour per bus
- 4. Prohibited Items
  - Smoking
  - Alcohol
  - Golf shoes, ski boots, or other shoes with spikes
  - Fuel containers, Fire Arms, explosives, and fireworks (federal law)
- 5. Policy on Mechanical and Electrical Issues

In the event of a mechanical breakdown, our company will make every effort to supply a replacement vehicle of appropriate capacity in a timely manner. If a replacement vehicle is dispatched and the client refuses, no refund will be given. If our company is unable to secure a replacement vehicle, we will issue a refund to the client a pro-rated amount equal to the amount of time or mileage that the client did not use the vehicle for with no further liability to our company. In case of an emergency, our company reserves the right to substitute any vehicle with appropriate capacity or subcontract the client's rental to an affiliate without prior notice to the client. In the event of a tire issue, all efforts will be made to change the tire quickly and safely. Our company will adjust the client's end time to compensate for the loss in time changing the tire, no refund will be provided. How the bus company handles other delays in travel are further explained in the Policy on Delays section of this contract. Furthermore, our company is not responsible for any audio/video equipment malfunctions, or the Client's inability to connect or play personal devices on the vehicle.

6. <u>Policy on Delays</u>

Acts of God, traffic congestion, road conditions, vehicle malfunctions, accidents, emergency, and/or weather conditions will delay travel. Every effort will be made to dispatch the contracted vehicle during these conditions and all attempts will be made to arrive at the initial pick up address on time. In the event that there is a delay caused by above mentioned situation, our company will modify the drop off time to reflect the amount of time caused by the delay. The client agrees that this action will fully compensate them for the delay and there will be no further liability to the our company. Should our company deem at any time up until the day of the service that weather conditions are too dangerous for our chauffeurs and/or vehicle, we will inform the client of such and cancel the service. The company liability shall be limited to a full refund of any money paid to our company.

7. Damage to Buses

The cost of repairing damage to buses resulting from the conduct and actions of passengers on that specific charter shall be charged to the Chartering Party and is payable as soon as such cost is determined.

- 8. <u>Safety Rules</u>
  - Everyone must remain seated while bus is in motion.
  - The windows on the bus are emergency exits. These windows are designed to fall off the frame when they are opened. The passengers should never try to open any window unless in case of emergency.
- 9. <u>Responsibility</u>

When the Chartering Party requests any change in service that results in an increase in miles or hours to that specific charter, an additional charge may be necessary for that additional service.

The group is responsible for any ferry and entrance fees incurred on the trip.

The group is responsible for providing our driver with a <u>single, non-smoking</u> <u>hotel room</u> for all overnight trips.

Our company is not responsible for any luggage or personal items left either inside the vehicle or in luggage compartment.

Print Name

Signature

Date