Showtime Basketball Pty Ltd - Privacy Policy

The Taylor Family Trust '(ABN 57 742 875 228) trading as Showtime Basketball Pty Ltd respects your privacy and this policy sets out how we collect, use, store, disclose and otherwise treat your personal information as required by the National Privacy Principles ("NPPs") set out in the Privacy Act 1988.

Your personal information is collected by us for the primary purpose of providing travel services to you.

1. Collection of your personal information

Your personal information is collected by us for the primary purpose of providing travel services to you. The personal information collected by Showtime Basketball can be obtained in many ways, including the following methods:

- (a) by telephone,
- (b) by email,
- (c) via our website <u>www.showtimebasketball.com.au</u>,
- (d) through Showtime Basketball Pty Ltd traveller forms,
- (e) from media and publications,
- (f) from other publicly available sources; and
- (g) from third parties
- (h) through cookies or our server software.

Personal information that is necessary to assist us in providing the services you request. The types of personal information that we collect from you to make your travel arrangements can include, but not limited to the following personal information:

(a) gender;

- (b) full name;
- (c) date of birth;

(d) address;

- (e) email address;
- (f) postcode; and
- (g) passport number;

2. Use of your personal information

We collect your personal information for the primary purpose of providing travel related services, including:

- (a) to make bookings with travel service providers i.e. airlines, hotels, etc;
- (b) to correspond with you in relation to the travel services you have requested;
- (c) to provide you with promotional and marketing materials that may be of interest to you;

Our client database will not be sold to third parties and we will only use your personal information for the purpose for which it was provided or a related secondary purpose.

3. Disclosure of personal information:

Your Personal Information may be disclosed in two circumstances:

- (a) as required by law; and
- (b) to travel service providers i.e. tour operators, airlines, hotels

When we book travel arrangements for you, your personal information will be forwarded to travel service providers who are responsible for providing your services. The personal information that we disclose to these parties is to provide you with the services you have requested. Some of the travel service providers that we disclose your personal information may not have privacy standards equivalent to Showtime Basketball's standards.

4. Security of your personal information

Your Personal Information is stored in a manner that reasonably protects it from misuse and loss and from unauthorized access, modification or disclosure. When your Personal Information is no longer needed for the purpose for which it was obtained, we will take reasonable steps to destroy or permanently de-identify your Personal Information. Most of the Personal Information is or will be stored in client files which will be kept by us for a minimum of seven years.

5. Access to, and correction of, your personal information

You may access the Personal Information we hold about you and to update and/or correct it, subject to certain exceptions. If you wish to access your Personal Information, please contact us in writing. If you find that the information we have is not up to date or is inaccurate, please advise us as soon as practicable so we can update our records and ensure we can continue to provide quality services to you. If you would like to stop receiving communications from us, contact Showtime Basketball at the details listed below.

6. Updates to our privacy policy

This Policy may change from time to time.

7. Cookies

We use cookies on our website to improve your experience of using our website. If you do not wish to receive cookies, you should adjust your internet browser settings accordingly.

8. Privacy Policy Complaints and Enquiries

If you have any queries or complaints about our Privacy Policy please contact us at:

Showtime Basketball Pty Ltd

PO Box 14 Mooroolbark VIC 3138

Email: kelvin.taylor@showtimebasketball.com.au

Tel: 0418 554 256